

December 2022

Job Title: Counter Sales Representative

Responsibilities:

- Welcome customers using a pleasant greeting, assist customers purchases by using friendly customer service techniques.
- Effectively communicate and offer ancillary products and services.
- Answer customers' questions regarding products prices and availability while remaining friendly and professional during interactions at all times.
- Providing service to the customers by explaining the products we sell, quoting material in a timely manner, setting up deliveries, and handling returns, and customer complaints.
- Assisting and coordinating the customers within the queue to minimize any wait time and promote the most efficient service method as required.

Work Schedule and Benefits

Hourly Salary: \$17-18

40 hours / week

PTO (holidays, vacation days, sick days)

Requirements

- Fluent Chinese, spoken. Cantonese and Traditional Chinese preferred. **Proficient in English.**
- 2 years of sales experience

Number of Openings: 1